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**Best-Practices Matrix – Preliminary Findings
Investigations of allegations of abuse, ill treatment and torture**

INVESTIGATORY PROCEDURES

Written Protocol for Investigative Procedure	
Best Practice	
Practice	Country
Action Plan for compliance with investigatory procedures detailing timelines, reporting and standards	Jamaica
Alternative Practice	
Practice	Country
Internal Guidelines for the Office of the Prosecutor These guidelines were developed based on recommendations of international experts, however they are not publicly accessible	Georgia

Activities and Relationship to Prosecution	
Best Practice	
Practice	Country
The complementary prosecutor has the power to collect, evaluate, and classify information provided by any person It can file a criminal complaint or join a criminal proceeding. It works closely with the prosecutor's office to bring cases to court and takes the lead in investigating cases of abuse by high-level officials.	Guatemala
Alternative Practice	
Practice	Country
INDECOM possesses deep investigative powers, including the ability to issue a warrant and itself access reports, documents, evidence, weapons, forensic data, enter premises and locations, take charge of the scenes of	Jamaica

incidents, and retain information and documentation it obtains for as long as necessary	
INDECOM cannot prosecute, but the Justice Minister has supported calls for this	

Complaints / Reporting Requirements	
Best Practice	
Practice	Country
<p>Detainees have the right to submit complaints and petitions to UN and Council of Europe human rights bodies; the prison administration has no right to open and check</p> <p>And</p> <p>Public officials required to immediately inform the Prosecutor's office of any facts related to a criminal offence that they know of</p> <p>And</p> <p>Obligatory reporting of injuries observed on persons admitted to prisons and investigation detention facilities</p>	Bulgaria
Special complaints envelopes are disseminated to detainees, monitored boxed exist to receive complaints and Directors of detention facilities must be notified of complaints within 24 hours	Georgia
Police at all levels are required to report on abuse when they become aware of it	Jamaica
Alternative Practice	
Practice	Country
Junior Staff required to immediately report abuse to senior officer, who is required to relay the information to the Superintendent. This process should automatically trigger an investigation	Peru

The views expressed herein do not necessarily represent the views of the European Union